



Terms & Conditions

Bookings:

Booking requests via email, social media or via the website are considered tentative until a member of Fantasy Art confirms. The client agrees to pay for any pre-arranged additional services prior to the event. The client agrees to pay the full booking fee even if the client uses the artist for less time. Any accidents or damages to the artist's equipment or supplies must be paid for. The artist will use reasonable due care but will not be held responsible for any damage to clothing or property. The artists will not be liable for non-attendance if incorrect booking details have been provided. The client will be responsible for any parking fees or provide parking at the venue (parking must be available close to the event site as the artist will be carrying heavy equipment). Any overtime is charged per half hour/hour.

Payment Details:

Fantasy Art accepts Cash, Cheque & Brank Transfer
Please make payment payable to
Ms Anne Ilves
BSB: 112-879 & Account No: 415 552 819

Cancellations:

The artist must be notified of any cancellations, in writing, as soon as possible.
For cancellations <14 days notice = No charge
For cancellations 13 days - 72 hours = 1/3 of full amount will be charged
For cancellations >72 hours = 1/2 of full amount will be charged

Set Up & Pack Down:

Fantasy Art artists will arrive approx. 10 minutes prior to the agreed time. Please ensure there is a table and two chairs available, the area is suitably lit and there is access to tap water. If the event is outdoors, please ensure adequate shade is available. The artist will start at the agreed time and take 5-10 minute breaks every two hours. The behaviour and safety of children is the responsibility of the client/parent/carer/host. Please direct children to the artist if there is space, manage the face painting queue and refrain from sending children over if there is a crowd. The artist will stop work at the scheduled time, if any additional work is requested and agreed, then additional payment will need to be made.

Face Painting:

Each participants' nose and mouth must be wiped and their face clean and dry before being seated for painting. To adhere to strict health and safety and hygiene regulations, any child suffering from Chicken Pox, Measles, Rubella, Impetigo, Scabies, Cold Sores, Conjunctivitis, Eczema, with open cuts and sores or generally unwell will not be able to participate in face painting. Children who have sensitive skin or allergies are advised to have a skin patch test left on their arm for approx. 60 mins. If no reaction, they can be painted on their face a the request of their parent/carer. The artist reserves the right to refuse anyone that falls into any of the categories mentioned above or that is abusive/offensive, violent or intoxicated. Artists will not paint inappropriate parts of the body.

WHS:

All Fantasy Art artist's are covered by Public Liability Insurance and hold current Working With Children Checks. All Fantasy Art artist's will adhere to the strictest WHS guidelines by keeping their work station clean, using one sponge per face, regularly washing brushes and changing water during the event. All equipment is thoroughly cleaned after each event and only professional FDA approved paints and cosmetic grade glitter is used to keep our client's skin safe. Balloons can present a choking hazard and are recommended for children over the age of 3 years old. Children are to be supervised when playing with balloons.

Photography:

Feel free to take any photos or videos of guests being face painted. In return we would be grateful when you repost these to tag Fantasy Art on facebook and @fantasyart_au on Instagram. Please also feel free to leave us a review on Google & our Facebook Page.

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